

TERMS & CONDITIONS

The terms here within (unless otherwise required by law), outline conditions of quotation, purchase, and the sale of product from PowerPlus Energy Pty Ltd. By purchasing goods and services from PowerPlus Energy, the buyer agrees to the conditions as set out. For conditions of warranty, credit terms or other items not included or mentioned here within, please contact PowerPlus Energy directly.

1. Quotations and Prices

For standard products and services, PowerPlus Energy issues a price list which itemises and details the purchase price. The price list is subject to change without notice, however PowerPlus Energy will within reason notify you of any changes prior to accepting your purchase order. The price list currency will be AUD and will exclude all taxes, delivery and other charges including packing container, container hire/delivery and export costs.

Where a quotation/estimate has been issued, the pricing and conditions are valid for 30 days. Quotations and estimates requested for budgetary information, are for preliminary information only and shall neither constitute an offer, nor impose liability or responsibility upon PowerPlus Energy.

All pricing is subject to currency exchange rate variations that may be passed on to the purchaser at time of invoice.

2. Purchase Orders

All purchase orders must be in writing and received by electronic copy. By placing an order with PowerPlus Energy the purchaser agrees to these terms and conditions, and agrees that only these conditions apply to the transaction. All purchase orders must clearly identify the purchaser, purchaser's company details, a contact person and contact details, PowerPlus Energy part numbers, agreed purchase price (quotations reference number/code if available), delivery address, required date of goods, and the purchaser's purchase order number.

3. Freight

All freight is chargeable to the purchaser and will be itemised on the invoice. Freight dispatched by PowerPlus Energy's preferred carrier will be covered by insurance, but it is the purchaser's responsibility to ensure all goods are received in good condition. All cases of damaged goods must be reported to PowerPlus Energy within 1 business day of receiving delivery. If the purchaser has signed that the freight was delivered in good condition, PowerPlus Energy will no longer be liable for any damages.

Where the purchaser has opted to use their own carrier, PowerPlus Energy is not responsible for goods once they have been collected by the purchaser's carrier.

4. Stock Returns

No goods sold by PowerPlus Energy may be returned without PowerPlus Energy's authorisation and must be accompanied by a Return Materials Authorisation (RMA). All goods being returned for credit will incur a 15% restocking fee and must be returned within 90 days of original invoice, undamaged, unopened and in its original packaging. No freight or handling will be credited to the purchaser.

5. Payment

Payment prior to dispatch is required by all purchasers that do not have credit payment terms with PowerPlus Energy. Payment is to be made via direct deposit and a valid bank receipt must be provided before dispatch of goods.

Special projects or large orders may require a deposit of up to, or in some cases more than 50% prior to commencement of manufacturing. This will be advised by a quotation, estimate or prior to PowerPlus Energy accepting a purchase order.

6. Order Cancellation

Orders where a deposit has not been made may be cancelled within 24 hours of dispatch. Orders where a deposit has been made may require full 100% payment or may incur a 15% restocking fee.

These terms of sale are subject to change at any time. The purchaser will be notified in writing when possible or necessary, however it is the purchaser's responsibility to ensure they have the most up to date version. This document is available upon request.