

LiFe Premium Series Warranty Statement

The LiFe Premium series of Lithium Ferro Phosphate batteries are covered by a Limited warranty

Limited Warranty

- Limited Warranty against manufacturing defects in materials and workmanship.
- For a period of 10 years from the original purchase date.
- 10 year warranty is subject to conditions in table 1.
- Limited warranty is valid at the original installation site.
- The limited warranty is activated by the return of the Warranty Registration Card.

Table 1 - Battery Usage Conditions	
Max continuous Output at Rated Temperature	C1 of battery capacity rating (C2 for 24V Models)
Max continuous Input at Rated Temperature	C2 of battery capacity rating
Depth of Discharge	80%
Energy Throughput	9,636kWhrs
Capacity at End of Life	80%

Warranty Claims

- Email the Model number, Serial number, Purchase Invoice with date of Purchase and return address with a description of the fault and we will forward a Return Goods Authority for tracking.
- Battery charging settings and any available downloadable system usage history may be requested, along with installation photos.
- Send the faulty battery back to PowerPlus Energy in the original packaging or suitable substitute packaging to protect the battery from damage in transport. The battery is the responsibility of the customer and insurance is recommended.

- PowerPlus Energy Pty Ltd will repair or replace the faulty battery.
- The balance of the original warranty will apply to the repaired battery.

Limitations of Warranty

- The warranty does not cover accidental damage, misuse, normal wear and tear or misuse.
- The warranty does not cover failure to operate or installations that are not according to the manufacturers instructions.
- The warranty does not cover workmanship by others, the installation or the suitability of the product for an application.
- The warranty does not cover damage to external equipment, installation, removal, shipping and reinstallation by others.
- The Manufacturer at their discretion will repair or replace the product with new or refurbished product or parts of similar age and use.

Consumer Protection

Additional warranty rights may be available through state regulation.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

