

Terms and Conditions of Sale

The terms here within (unless otherwise required by law), outline conditions of quotation, purchase and the sale of product from PowerPlus Energy Pty Ltd ("PPE"). Purchasing goods and services from PPE, the buyer agrees to the conditions as set out. For conditions of warranty, credit terms or other items not included or mentioned here within, please contact PPE directly.

1. Quotations and Prices

For standard products and services, PPE issues a price list which itemises and details the purchase price. The price list is subject to change without notice, however PPE will within reason notify you of any changes prior to accepting your purchase order. The price list currency will be AUD unless issued in the currency of your country of operation, and will exclude all taxes, delivery and other charges.

Where a quotation/estimate has been issued, the pricing and conditions are valid for 30 days.

Quotations and estimates requested for budgetary information, are for preliminary information only and shall neither constitute an offer, nor impose liability or responsibility upon PPE.

All pricing is subject to currency exchange rate variations that may be passed on to the purchaser at time of invoice.

2. Purchase Orders

All purchase orders must be in writing and received via fax or electronic copy. By placing an order with PPE the purchaser agrees to these terms and conditions, and agrees that only these conditions apply to the transaction. All purchase orders must clearly identify the purchaser, purchaser's company details, a contact person and contact details, PPE parts numbers, agreed purchase price (quotations reference number/code if available), delivery address, required date of goods, and the purchaser's purchase order number.

3. Freight

Unless otherwise stated by PPE, all freight is chargeable to the purchaser and will be itemised on the invoice. Unless nominated by the purchaser on their order, all goods will be despatched by a carrier selected by PPE. All freight despatched by PPE's nominated carrier will be covered by insurance. Where the purchaser has nominated their own freight carrier, the purchaser is responsible for insurance. Under these conditions PPE is not responsible for the goods once they have been picked up by the nominated carrier.

It is the purchaser's responsibility to ensure the goods have been received in good condition. A visual inspection of packaging, and if needed the product, should be performed before accepting goods from the freight company. If goods arrive damaged the purchaser must note the damage on the proof of delivery, and/or notify the freight company within 24 hours. All cases of damaged goods must be reported to PPE within 48 hours of the purchaser receiving the goods.

4. Stock Returns

No goods sold by PPE may be returned without PPE's authorisation and must be accompanied by a Return Materials Authorisation (RMA). All goods being returned for credit may incur a 15% restocking fee and must be returned within 30 days of original invoice, undamaged, unopened and in its original packaging. No freight or handling will be credited to the purchaser.

5. Payment



Payment prior to despatch is required by all purchasers that do not have credit payment terms with PPE. We must receive a valid bank receipt prior to despatch of goods. Goods can also be purchased and paid for using VISA or MasterCard.

Credit payment terms allow purchasers the privilege of enjoying an agreed period of days prior to payment being made to PPE for goods or services rendered after their despatch or fulfilment. Full details are available in the PPE Account Application form/terms and conditions.

Special projects or large orders may require a deposit of up to, or in some cases more than 50% prior to commencement of manufacturing. This will be advised by a quotation, estimate or prior to PPE accepting a purchase order.

6. Order Cancellation

Orders where a deposit has not been made may be cancelled within 24 hours of despatch.

Orders where a deposit has been made may require full 100% payment, or may incur a 15% restocking fee.

These terms of sale are subject to change at anytime. The purchaser will be notified in writing when possible or necessary, however it is the purchaser's responsibility to ensure they have the most up to date version. This document is available upon request.